

PERSONAL DATA PROTECTION ACT (PDPA)

Privacy Notice (For Customers)

We value your privacy and strive to protect your personal information in compliance with the laws of Malaysia. We will only collect and use your personal information in accordance with such laws (including the Personal Data Protection Act 2010), this Privacy Notice and the privacy terms in your agreement(s) with any entity that you may have contracted with.

This Privacy Notice explains:

- The type of personal information we collect and how we collect it
- How we use your personal information
- The parties that we disclose the personal information to
- The choices we offer, including how to access and update your personal information

For the purposes of this Privacy Notice, please note that:

“Personal information” refers to any information which relates directly or indirectly to you and/or your transactions with us. This information includes your name, address, occupation, contact details, the details of your account(s), the type of products and/or services subscribed to and such other necessary information regarding yourself and your transaction(s) with us. For the avoidance of doubt, please note that this Privacy Notice is applicable only if you are an individual

What Kind Of Personal Information We Collect and How We Collect It

We may need to and/or may be required to collect, record, hold, use, disclose and store (i.e. “process”) personal information and financial information about you, including but not limited to:

- Personal information to establish your full name, identity card no, address, picture and phone no

How We Use Your Personal Information

Other than as stated above, we may use your personal information for one or more of the following purposes:

- to better manage our business and your relationship with us;
- to respond to your enquiries and complaints and to generally resolve disputes;
- to update, consolidate and improve the accuracy of our records;
- to produce data, reports and statistics which have been anonymized or aggregated in a manner that does not identify you as an individual;
- to conduct research for analytical purposes including but not limited to data mining and analysis of your transactions with us
- for audit, compliance and risk management purposes;
- for any other purpose that is required or permitted by any law, regulations, guidelines and/or relevant regulatory authorities.

Please be assured that we will ask for your consent before using your personal information for a purpose other than those that are set out in this Privacy Notice and in the privacy terms in your agreement(s) with any Iskandar Investment Berhad entities.

Disclosure of Your Personal Information

As a part of providing you with our products and services and the management and/or operation of the same, we may be required or need to disclose information about you and/or your accounts and/or facilities with us to the following third parties:

- companies and/or organizations that act as our agents, affiliates and/or professional advisers;
- companies and/or organizations that assist us in processing and/or otherwise fulfilling transactions that you have requested;
- companies and/or organizations that assist us in providing value added services that you have requested;

You may tell us at any time if you do not wish to receive marketing communications from us, from individual entities within the Iskandar Investment Berhad and/or from our merchants and strategic partners by notifying us at the address/telephone number/e-mail address given at the end of this Privacy Notice. Your latest written instructions to us will prevail. Please take note that certain communications such as statements of account and our websites contain standard information regarding our other products and services that cannot be removed without affecting the delivery/provision of our services and/or products, the operation of your account(s) and/or facility(ies) with us, and/or additional costs to you. We will otherwise treat your personal information as private and confidential and will not disclose your information to anyone outside the Iskandar Investment Berhad except:

- where you have given permission;
- where we are required or permitted to do so by law;

Security of Your Personal Information

Information is our asset and therefore Iskandar Investment Berhad places great importance on ensuring the security of your personal information. We regularly review and implement up-to-date technical and organizational security measures when processing your personal information.

Employees of Iskandar Investment Berhad are trained to handle the personal information securely and with utmost respect, failing which they may be subject to disciplinary action.

Retention of Your Personal Information

Iskandar Investment Berhad will retain your personal information in compliance with this Privacy Notice and/or the terms and conditions of your agreement(s) with Iskandar Investment Berhad entities for the duration of your relationship engaged with us. This Privacy Notice may be revised from time to time. Should you have any query in relation to this Privacy Notice or how we handle your personal information, kindly contact us at the following contact points:

Telephone: **+607 5353 000**

E-Mail: **info@my-iib.com**

Address: **Iskandar Investment Berhad Onesolutions Sdn Bhd,**
A18 & A19, Medini 9, Persiaran Medini Sentral 1, Bandar Medini Iskandar,
79250 Iskandar Puteri, Johor Darul Ta'zim.